## **3.** QueueWise Pro – Advanced AI-Powered Smart Queue Management

- Long queues at public service centers lead to frustration and lost productivity.
- Current systems often lack real-time adaptability and accurate wait-time predictions.

### Solution:

#### Develop an Al-powered queue management platform that:

- Predicts wait times with high accuracy
- Adapts dynamically to real-time changes in queue behavior
- Offers personalized recommendations to users
- The system should aim to:
  - Improve visitor experience by reducing uncertainty and wait times.
  - Help facilities better manage resources and crowd flow.



# **Required Core Features & Al Usage:**

- Wait Time Prediction
- Time Slot Recommendation
- Anomaly Detection & Alerts
- Bonus Challenges :
  - Real-Time Adaptation:
  - User Personalization:
  - Crowd Simulation
  - Multi-Center Optimization:

#### Deliverables:

- A web or mobile app with a user interface for checking wait times and booking slots.
- Backend logic showing AI/ML model usage.
- Documentation on how AI models were trained and evaluated